CLARIFICATIONS/ SQARIME

Referring the request for the specification provided at ANNEX II+ III TECHNICAL SPECIFICATION+ TECHNICAL OFFER:

Item# 1:  Please specify the total number of network components (switches, firewall, routers, etc)

Item# 5: Please provide the number of systems, applications, virtual machines, and storage infrastructure elements that the solution will correlate events from.

Item# 7: Please provide the number of Windows Domain Controllers, firewalls, proxy servers, and detail the number and types of SQL databases that the solution will monitor;

Item# 83: How many applications to monitor? Are additional tools used to monitor?

Item# 94: How many containers and servers used to deploy? How many ci/cd?

Item# 98: Please provide the number of Microsoft Exchange servers that the solution should support.

Item# 99: Please provide the number of Microsoft Internet Information Services (IIS) servers that the solution will monitor.

Item# 133: Will the solution monitor applications external end users or the INSTAT internal end users?

Additional Requirement: Please specify the number of end users and end devices that the solution will manage and support.

Response: The technical specifications document on the INSTAT website. <https://www.instat.gov.al/al/rreth-nesh/prokurimet-dhe-ankandet/>

 It includes a summary of all the requirements as well as the number of licenses per user/device. This document should provide all the information you need.

1. Request for clarification: In the supply contract notice document:

Certification Details: What specific GDPR certification is required?

Equivalent Certification: What other certifications are considered equivalent?

Response: Regarding the GDPR certification requirements:

* For GDPR-certified employees, a specific certificate is not required. It is sufficient if they hold a GDPR data protection certification issued by recognized national or international institutions.
* For certification equivalence, the economic operator should provide a detailed description of each certification. This description, along with the relevant certificate, should be submitted to the institution for evaluation and compatibility assessment, in accordance with the applicable legal provisions.